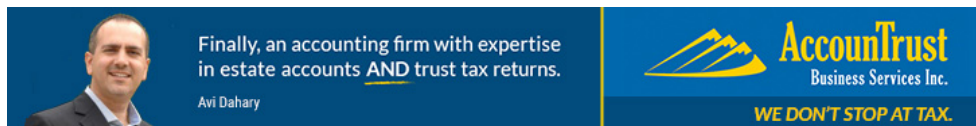




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ADR, Mediation

AI has a place in ADR: Huberman

By Mia Clarke, AdvocateDaily.com Associate Editor



Artificial intelligence (AI) won't completely replace humans in alternative dispute resolution, Toronto commercial arbitrator [Marvin Huberman](#) tells [Law Times](#).

Huberman, president of the [ADR Institute of Ontario](#), says AI has a place in mediation and arbitration and can be used for more than analyzing data for patterns.

"Artificial intelligence, a relational agent, can contribute in a very significant way to alternative dispute resolution and problem-solving either by being intelligent or behaving intelligently," he tells the legal publication.

Huberman, a fellow of the [Chartered Institute of Arbitrators](#), says AI could be useful at the beginning of the process by answering questions and helping participants understand how mediation works. He says a robot could repeat information without growing impatient, and people may be more comfortable sharing sensitive information with a machine, says the article.

"It may be better for some people to relay that information to a non-judgmental avatar or a robot or an artificial intelligence device," Huberman says.

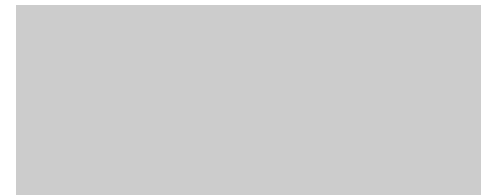
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